

Version 1.1 | April 2021

For assistance, please call CHAS hotline at **1800-275-2427** (1800-ASK-CHAS) Monday to Friday from 8.30am – 6.00pm (excluding Public Holidays)



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#### **About CHAS Online Application**

The CHAS Online Application is an e-Service which provides the public with a convenient and faster way to apply for CHAS.

Singapore Citizens aged 21 years and above may access this e-Service with their Singpass accounts and submit the application on behalf of their household members.

#### **System Requirements**

To access the CHAS Online Application, the applicants will need a PC/mobile/tablet with internet connection. The supported browsers are:

- Internet Explorer 10+
- Google Chrome 69.0.3497+
- Firefox 62.0+
- Safari 11.1.2+
- Opera 54.0.2952.71+

#### **Singpass Requirements**

The applicant must have a Singpass account to login to the CHAS Online Application. Singapore Personal Access (or Singpass) allows users to transact with over 60 government agencies online easily and securely. Singpass also comes with 2-Factor Verification (2FA) especially for government e-transactions involving sensitive data. With 2FA, users using Singpass username and password will be required to enter a One-Time Password (OTP) sent via SMS or verify identity via the Singpass digital token. The CHAS Online Application, being one of the government e-Services, uses Singpass authentication to authenticate users accessing the system.

Singpass will be the only login method for accessing CHAS Online Application functionalities and MOPs that have not registered for Singpass should do so immediately. For more information on Singpass registration requirements, please refer to the Singpass FAQs at <a href="https://www.singpass.gov.sg/singpass/common/faq">https://www.singpass.gov.sg/singpass/common/faq</a>.

To grant access to the CHAS e-Service, users will need to take the following steps.

- 1. Register for a Singpass account at the Singpass official website. Refer to the URL below for more information on how to register for a Singpass user account: <u>https://www.singpass.gov.sg/singpass/register/instructions</u>.
- 2. Login with the Singpass username and password then enter the OTP received from the registered mobile number, or login with the QR code then use the Singpass digital token to access to CHAS Online Application e-Service.



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#### A. Login with Singpass

singpass

The CHAS Online Application login page can be accessed via <a href="https://www.chas.sg/apply">https://www.chas.sg/apply</a>

You will need a valid Singpass, the full names, NRIC/birth certificate/FIN numbers and contact numbers of all household members to complete the online application.



#### Step 1:

Click the **[Apply Now]** or **[View Application]** button to be redirected to the Singpass login page.

#### <u>Step 2</u>:

Log in using valid Singpass before proceeding to apply for CHAS.



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- A. Login with Singpass
- B. Confirm/Update Household
- C. Application Pending Assessment
- D. Application Outcome

#### **B. Confirm/Update Household Information**

Upon logging in, you will see your latest household composition, based on individuals who share your NRIC address.

#### Please check that your household information is accurate.

- 1. Click the **[Confirm My Household Information]** button if the information is accurate. See page 3 for further instructions.
- 2. Click the **[Update My Household Information]** button to add or remove household members. See page 8 for further instructions.

A Singapore Government Agency Website			
COMMUNITY HEALTH ASSIST SCHEME			
pplication for CHAS / Higher Hea	Ithcare Subsidies	Welcome, HENRY LIM!	Logout
ur last login was on Monday, 26 August 2019 7:13 Pl	М.		
My Information (Main Applicant)			
Name: NRIC: Residential Address:	HENRY LIM SXXXX123A 100 TOWN ROAD #41	-02 SINGAPORE 100100	
My Family Members' Information	1		
You (the Main Applicant) will be submit required to inform all Family Members	ting a CHAS application on behalf of y of the application on their behalf and c	our Family Members sharing the same NRIC address. Please note that y bitain their agreement. Eligible members will receive a CHAS card.	/ou are
Your latest household information is sh 1. If the information shown is correct, o 2. If your household has changed, click	own below. click Confirm My Household Composition k Update My Household Composition	sition. n to add or remove members.	
Your latest household information is sh 1. If the information shown is correct, 2. If your household has changed, clici	own below. Jick Confirm My Household Compos k Update My Household Compositio Ime	ition. n to add or remove members. NRIC / Birth Certificate / FIN	
Your latest household information is hi 1. If the information shown is correct, a 2. If your household has changed, clicd Na KARE	own below. ilick Confirm My Household Compositio Update My Household Compositio ime	ition. n to add or remove members. NRIC / Birth Certificate / FIN SXXXX123B	
Your latest household information is hi 1. If the information shown is correct, a 2. If your household has changed, clicit Rate KARE JULIE	own below. Islek Confirm My Household Compositio U u pdate My Household Compositio Im Im TAN E GOH	ition. In to add or remove members. NRIC / Birth Certificate / FIN SXXXX123B SXXXX123D	
Your latest household information is in 1. If the information shown is correct, of 2. If your household has changed, clicit KARE JULIE JOLIE JOH	own below. Iiick Confirm My Household Composition we Update My Household Composition In TAN E GOH N LIM	ition. In to add or remove members. NRIC / Birth Certificate / FIN SXXXX123B SXXXX123D SXXXX123C	
Your latest household information is in 1. If the information shown is correct, a 2. If your household has changed, clicit KARE JULIE JULIE JULIE JOH Important Notes: • Please ensure that all Family Members • Only Singapore Citizens are eligible for income. • If you are not living at this address, plea & Checkpoints Authority's (ICA) website	own below. Isick Confirm My Household Composition we update My Household Composition me N TAN E GOH N LIM related by blood, marriage, and/or legal add CHAS cards. Non-Singapore Citizen Family se log out and update your NRIC address b (https://go.gov.agilc-address) or visit ICA fo	in to add or remove members.  NRIC / Birth Certificate / FIN  NRIC / Birth Certificate / FIN  SXXXX123B  SXXXX123D  SXXXX123D  SXXXX123C  SXXXXX123C  SXXXX123C  SXXXXX123C  SXXXXX123C  SXXXXX123C  SXXXXX123C  SXXXXX123C  SXXXXX123C  SXXXXX123C  SXXXXXX	cation.
Your latest household information is sh 1. If the information shown is correct, q. 2. If your household has changed, click KARE JULIE JULIE JULIE JOH Important Notes: 9. Please ensure that all Family Members is 0. Only Singapore Citizens are eligible for income. 0. You are not living at this address, plea & Checkpoints Authority's (ICA) website Fe	with below. Isick Confirm My Household Composition (Composition of the second	in to add or remove members.      NRIC / Birth Certificate / FIN      NRIC / Birth Certificate / FIN      SXXXX123B      SXXXX123D      SXXXX123D      SXXXX123C      plon) sharing the same address (as shown on the NRIC) are included in this appli- dembers should still be included in this application. for the calculation of household efore continuing with a CHAS application. You may update your address at the Imm rassistance.	cation.
Your latest household information is in 1. If the information shown is correct, c. 2. If your household has changed, clicit KARE 	own below. Isick Confirm My Household Composition we have a set of the set	sition. In to add or remove members. NRIC / Birth Certificate / FIN SXXXX123B SXXX123D SXXX123D SXXX123C upton) sharing the same address (as shown on the NRIC) are included in this applic members should still be included in this application. for the calculation of household effore continuing with a CHAS application. You may update your address at the Imm rassistance. If the CHAS hotime at 1800-275-2427 (1800-ASK-CHAS) Update My Household Composition	cation.



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A. Login with Singpass B. Confirm/Update Household C. Application Pending Assessment D. Application Outcome

#### **B1. Confirm Household Information**

Follow these steps if there is <u>no</u> change in your household information.

- 1. Check the box if you have a preferred mailing address.
- 2. Select your notification preference.
- Update your contact number(s). Please provide your mobile number if you prefer to be notified of the outcome of your CHAS application, as well as receive administrative notifications in future, via SMS. Otherwise please provide your residential number. You will be required to provide <u>at least one contact number</u>.

Application for CHAS / Higher Healtho	are Subsidies		Welcome, HENRY LIM!	1
Your last login was on Sunday, 25 August 2019 5:26 PM.				
1. Confirm Household	2. Application Sur	Imary	3. Acknowledgement	
My Information (Main Applicant)				
Name:	HENRY LIM			
NRIC:	SXXXX123A			
Residential Address:	100 TOWN ROAD #41-02 SING	APORE 100100		
Mailing Address 🕕:	Select and provide details if maili	ng address is differer	nt from residential address	
	Postal Code*		Block	
	Enter your postal code here	Retrieve	Enter your block here	
	Street Name*		Floor	
	Enter your street name here		Enter your floor here	
	Unit		Building Name	
	Enter your unit here		Enter your building name here	
Notification Preference*:	SMS & Mail	•		
Residential Number:	Enter your residential number here	•		
Mobile Number:	Enter your mobile number here			
	Retrieve Myinfo with	singpass		



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#### **B1. Confirm Household Information**

<u>Steps</u>:

- 4. Select your relationship with your household member(s).
- 5. Select the notification preference(s) for your household member(s).
- 6. Include their mobile number(s) if they prefer to be notified via SMS.
- 7. Click the [Proceed] button to continue.

	the following Family Members sh	naring the same NF	RIC address.				
Name	NRIC / Birth Certificate / FIN	Relationship	to Me*	Notification Prefe	erence*	Mobile Numbe	er
KAREN TAN	SXXXX123B	Select	•]	SMS & Mail	•]	Enter his/her Mobile N	lumbe
JULIE GOH	SXXXX123D	Select	•	SMS & Ma	•	Enter his/h 6	lumbe
JOHN LIM Overseas	SXXXX123C	Select	-	SMS & Mail	•	Enter his/her Mobile N	Jumbe
Family Members who select 's correspondence by mail.     Overseas This Family Member	SMS and Mail' as their notification preferring where the state of the	ference agree to be c	ontacted and v	vill receive notifications a	t the provide	ed mobile number, in addi	ition to
	The second s	oplication, please call the	CHAS notline at	1800-275-2427 (1800-ASK-C	mas).		



#### **B1. Confirm Household Information**

<u>Steps</u>:

- 1. Check if the displayed information is accurate before submitting application.
- 2. Click the **[Submit]** button if the displayed information is accurate.

	9 5:26 PM.			
1. Confirm Househ	old	2. Application Summary	( )	3. Acknowledgement
My Information (Main Appli	icant)			
Name:	HENRY L	м		
NRIC:	\$2000012	3A		
Residential Address:	100 TOW	N ROAD #41-02 SINGAPOR	E 100100	
Mailing Address:	100 TOW	N ROAD #41-02 SINGAPOR	E 100100	
Notification Preference:	SMS & Ma	sil		
Residential Number:	60009000			(1)
Mobile Number:	91119111			$\smile$
My Family Members' Inform You (the Main Applicant) will be members will receive a CHAS ca Before submitting this application their agreement.	nation submitting a CHAS application ard. n, please ensure that you have i	on behalf of the following Far informed your family member	mily Members sharing the sar is about your application for 0	me NRIC address. Eligible CHAS on their behalf and obtaine
My Family Members' Inform You (the Main Applicant) will be members will receive a CHAS or Before submitting this application their agreement. Name	submitting a CHAS application ( ard, n, please ensure that you have i NRIC / Birth Certificate / FIN	on behalf of the following Far informed your family member Relationship to Me	mily Members sharing the sar is about your application for ( Notification Preference	me NRIC address. Eligible CHAS on their behalf and obtaine e Mobile Number
My Family Members' Inform You (the Main Applicant) will be members will receive a CHAS ca Before submitting this application their agreement. Name KAREN TAN	nation submitting a CHAS application ard. n, please ensure that you have i NRIC / Birth Certificate / FIN SXXXX123B	on behalf of the following Far informed your family member Relationship to Me Parent	nily Members sharing the sar s about your application for ( Notification Preference Mail Only	me NRIC address. Eligible CHAS on their behalf and obtaine Mobile Number N/A
My Family Members' Inform You (the Main Applicant) will be members will receive a CHAS of Before submitting this application their agreement. Name KAREN TAN JULIE GOH	nation submitting a CHAS application ard. n, please ensure that you have i NRIC / Birth Certificate / FIN SXXXX123B SXXXX123D	on behalf of the following Far informed your family member Relationship to Me Parent Child	nily Members sharing the sar is about your application for 0 Notification Preference Mail Only SMS & Mail	me NRIC address. Eligible CHAS on their behalf and obtaine e Mobile Number N/A B0008000
My Family Members' Inform You (the Main Applicant) will be members will receive a CHAS of Before submitting this application their agreement. Name KAREN TAN JULIE GOH JOHN LIM	submitting a CHAS application of and. n, please ensure that you have in the second se	on behalf of the following Far informed your family member Relationship to Me Parent Child Child	nily Members sharing the sar is about your application for 0 Notification Preference Mail Only SMS & Mail Mail Only	Mobile Number N/A B0008000 N/A
My Family Members' Inform You (the Main Applicant) will be members will receive a CHAS ca Before submitting this application their agreement. Name KAREN TAN JULIE GOH JOHN LIM Tegorant Notes: • Please ensure that all Family Me • Only Singapore Citizens are eign income.	nation submitting a CHAS application of ard. In, please ensure that you have i NRIC / Birth Certificate / FIN SXXXX123B SXXXX123D SXXXX123C mbers (related by blood, marriage, a bie for CHAS cards. Non-Singapore his application, a letter of acknowled ted 'SMS or Mai' as their notification	on behalf of the following Far informed your family member Relationship to Me Parent Child Child Child Child Members should gement will be sent to the Main A preference will also be individual	Notification Preference Mail Only SMS & Mail Mail Only same address (as shown on the affil be included in this application pplicant's residential address (as thy notified of the CHAS application	me NRIC address. Eligible CHAS on their behalf and obtaine e Mobile Number N/A B0008000 N/A NRIC) are included in this application of the calculation of household s shown on his/her NRIC). Eligible on through SMS.
My Family Members' Inform You (the Main Applicant) will be members will receive a CHAS ca Before submitting this application their agreement. Name KAREN TAN JULIE GOH JULIE GOH JOHN LIM mportant Notes • Please ensure that all Family Me • Only Singapore Otterns are etgin hoome. • Upon successful submission of the Family Members who have select	nation submitting a CHAS application of ard.  n, please ensure that you have i NRIC / Birth Certificate / FIN SXXXX123B SXXXX123D SXXXX123D SXXXX123D bir for CHAS cards. Non-Singapore his application, a letter of advinavidad ted 'SMS or Mail' as their notification Por terther assistance with your application	on behalf of the following Far informed your family member Relationship to Me Parent Child Child child and/or legal adoption) sharing the Citizen Family Members should gement will be sent to the Main A s preference will also be individual testion, please cell the CHAB hotine a	Notification Preference Mail Only SMS & Mail Mail Only SMS & Mail Mail Only same address (as shown on the still be included in this application opplicant's residential address (as ity notified of the CHAS application	me NRIC address. Eligible CHAS on their behalf and obtaine Mobile Number N/A B0008000 N/A NRIC) are included in this application for the calculation of household is shown on his/her NRIC). Eligible on through SMS.



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#### **B1. Confirm Household Information**

After clicking the **[Submit]** button, you will encounter a "Terms and Conditions" pop-up window.

- 1. Read and scroll to the end of the "Terms and Conditions", before clicking the checkbox to confirm that you agree with terms.
- 2. Click the checkbox to confirm that you have informed your household members about their application to proceed.
- 3. Click the **[Proceed]** button to complete your application.

Consent / Declaration by Main Applicant on Behalf of Family	×
Consent / Declaration	
Definitions	
<ol> <li>Throughout this form, the words and expressions below shall have the meanings hereby ascribed to them.</li> </ol>	
2.1 "Cooperating Parties" shall refer to the Government of the Republic of Singapore (the "Government"), and such statutory boards and organisations as approved by the Government that are involved in or assisting in the provision and delivery of the Services and Schemes.	
2.2 "Family Member" means a person related to the Main Applicant by blood, marriage and/or legal adoption.	
2.3. "Dereonal Information" means an individual's norsenal data (o.a. name NDIC No	
□ I confirm that I understand and agree to all the provisions in this application.	
□ I confirm that I have informed all Family Members about this CHAS application that I have made on their behalf, and am aware that they will be informed by text message and/or hardcopy letter about this application.	
Once you submit this application, you will not be allowed to re-submit another CHAS application while this application is being processed, and for four weeks after the outcome is available. You may contact the CHAS hotline at 1800-275-2427 (1800-ASK-CHAS) if you need to make any changes.	
Cancel Proceed	>



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#### **B1. Confirm Household Information**

You will be directed to an acknowledgement page once the application has been successfully submitted.

- 1. You will receive a message indicating that the CHAS application has been successfully submitted.
- 2. You may proceed to print the acknowledgement page or log out from the system.

pplication for CHAS / Higher Healthcare Subsidies		Welcome, HENRY LIM!	Log
ur last login was on Sunday, 25 August 2019 5-28 PM. 1. Confirm Household	2. Application Summary	3. Acknowledgement	2
You have successfully submitted a CHAS application on behalf o rom verification of your household composition.	f your household on 25/08/2019 at 5:40 PM. You will be	notified of the application outcome within 15 working	g days
Reference Number: C-2019-08-25-00 Application Status: Pending Assess	0000018 ment		
Name	NR	IC / Birth Certificate / FIN	
HENRY LIM		SXXXX123A	
KAREN TAN		SXXXX123B	
JULIE GOH		SXXXX123D	
JOHN LIM		SXXXX123C	
For further assistance with you	rr application, please call the CHAS hotline at 1800-275-2	427 (1800-ASK-CHAS).	



#### **B2. Update Household Information**

Follow this step if the displayed household information is inaccurate or if there are changes to your household composition.

<u>Step</u>:

1. Select [Update My Household Composition] button to update your household information.

Application for CHAS / Higher Healthcare Sub	osidies		Welcome, HENRY LIM!	Logout
Your last login was on Monday, 26 August 2019 7:13 PM.				
My Information (Main Applicant)				
Name: NRIC: Residential Address:	HENRY LIM SXXXX123A 100 TOWN ROAD #41-02	SINGAPORE 100100		
My Family Members' Information				
You (the Main Applicant) will be submitting a CHAS a required to inform all Family Members of the applicat Your latest household information is shown below. 1. If the information shown is correct, click <b>Confirm</b> 2. If your household has changed, click <b>Update My</b>	application on behalf of your tion on their behalf and obtai My Household Compositio Household Composition to	Family Members sharing the sa in their agreement. Eligible men in. o add or remove members.	ame NRIC address. Please note that yon note that you not see that you not see the second second second second s	ou are
Name		NRIC / B	irth Certificate / FIN	
KAREN TAN		\$	SXXXX123B	
JULIE GOH		S	SXXXX123D	
JOHN LIM		5	SXXXX123C	
<ul> <li>Important Notes:</li> <li>Please ensure that all Family Members (related by blood Only Singapore Citizens are eligible for CHAS cards. No income.</li> <li>If you are not living at this address, please log out and u &amp; Checkpoints Authority's (ICA) website (https://go.gov.st)</li> </ul>	d, marriage, and/or legal adoptio on-Singapore Citizen Family Mer pdate your NRIC address before sg/ic-address) or visit ICA for ass	n) sharing the same address (as sh nbers should still be included in this e continuing with a CHAS application istance.	own on the NRIC) are included in this applic application for the calculation of household n. You may update your address at the Immi	ation. gration
For further assistance	e with your application, please call the	CHAS hotline at 1800-275-2427 (1800-A	SK-CHAS).	
Confirm My Ho	usehold Composition	Update My Household Con	nposition	



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#### **B2. Update Household Information**

Follow these steps to update your household information.

- 1. Tick the box if you have a preferred mailing address.
- 2. Select your notification preference.
- Update your contact number(s). Please provide your mobile number if you prefer to be notified of the outcome of your CHAS application, as well as receive administrative notifications in future, via SMS. Otherwise please provide your residential number. You are required to provide <u>at least one contact number</u>.

our last login was on Sunday, 25 August 2019 5:26 PM.			
1. Update Household	2. Application Summary		3. Acknowledgement
•			
My Information (Main Applicant)			
Name:	HENRY LIM		
NRIC:	SXXXX123A		
Residential Address:	100 TOWN ROAD #41-02 SINGAPORE	100100	
Mailing Address ():	Select and provide details if mailing addres	is different from reside	ntial address
	Postal Code*	Block	
	Enter your postal code here	etrieve Enter y	our block here
	Street Name*	Floor	
	Enter your street name here	Entery	our floor here
		D. H.K.	g Name
	Unit	Buildin	
	Unit Enter your unit here	Enter y	our building name here
Notification Preference*:	Unit Enter your unit here SMS & Mail		rour building name here
Notification Preference*: Residential Number:	Unit Enter your unit here SMS & Mail Enter your residential number here		our building name here
Notification Preference*: Residential Number: Mobile Number:	Unit Enter your unit here SMS & Mail Enter your residential number here Enter your mobile number here		our building name here



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#### **B2. Update Household Information**

- Remove household member(s) who is/are no longer living at the same address as you, and is/are not related to you by blood, marriage and/or legal adoption. See page 11 for further instructions.
- 5. Add any additional household member(s). See page 12 for further instructions.
- 6. Fill in the particulars for the household member(s).
- 7. Click the [Proceed] button to continue.

	NRIC / Birth Certificate / FIN	Relationship to Me*	Notification Preference*	Mobile Number	Action
KAREN TAN	SXXXX123B	Select	SMS & Mail	Enter his/her Mobile N	2- Remov
JULIE GOH	SXXXX123D	Select	SMS & Mail	Enter his/her Mobile N	4
JOHN LIM Overseas	SXXXX123C	Select	SMS & Mail -	Enter his/her Mobile N	2- Remov
* This is a mandatory fiel Please ensure that all Fa Only Singapore Citizens	id. amily Members (related by blo are eligible for CHAS cards. I	od, marriage, and/or legal adop Non-Singapore Citizen Family №	tion) sharing the same addr Aembers should still be inclu	ess (as shown on the NRIC) are in ded in this application for the calcu	cluded in this app lation of househo
* This is a mandatory fiel Please ensure that all Fa Only Singapore Citizens income. Family Members who sel correspondence by mail. Oversess This Family Me	d. amily Members (related by blo are eligible for CHAS cards. I lect 'SMS and Mail' as their no ember is known to reside ove	od, marriage, and/or legal adop Non-Singapore Citizen Family M otification preference agree to b rseas, and will not be issued a	vition) sharing the same addr Members should still be inclu we contacted and will receive CHAS card.	ess (as shown on the NRIC) are in ded in this application for the calcu notifications at the provided mobile	cluded in this app lation of househo e number, in add



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#### **B2. Update Household Information > Remove**

Upon clicking the **[Remove]** button, a pop-up window will appear. Follow these steps to <u>remove</u> household member:

2- Remove

Steps:

4.1 Select reason for removal.

4.2 Click the [Remove member] button to continue.

Only remove JULIE GOH (SXXXX123D) from your household if he/she is not living at your household address or if he/she is living at your household address but is not related to you. Our officers will be contacting you to verify the removal of this member, and may request supporting documents if necessary.  Please indicate the reason for removal by selecting one of the choices below:  Not living at this address Living at this address but not related to my household*
Please indicate the reason for removal by selecting one of the choices below:
Not related by blood, marriage and/or legal adoption



#### **B2. Update Household Information > Add Household Member**

Upon clicking the **[Add household member]** button, a pop-up window will appear. Follow these steps to <u>add</u> household member:



Steps:

5.1 Input both the name and NRIC/FIN number of the household member that you wish to add.

#### 5.2 Click the **[Add member]** button to continue.

Add Family Member to Household	×
Only add this member to your household if he/she is related to you (by blood, marriage and/or legal adoption) and shares the same NRIC address. Our officers will be contacting you to verify the addition of this member, and may request supporting documents if necessary.	
Name and NRIC / Birth Certificate / FIN of Added Family Member         Name         NRIC / Birth Certificate / FIL         Sector Please inform the newly added member to update his/her NRIC address as soon as	
possible, as this is required before your application can continue to be processed. Updates to the NRIC address can be done at the Immigration & Checkpoints Authority's (ICA) website (https://go.gov.sg/ic-address) or visit ICA for assistance.	
Cancel Add member >	



#### **B2. Update Household Information**

<u>Steps:</u>

- 8. Check that the changes are reflected accurately on the screen after removing or adding household member(s).
- 9. Click the [Proceed] button to continue.

	NRIC / Birth Certificate / FIN	Relationship to Me*	Notification Preference*	Mobile Number	Action
KAREN TAN	SXXXX123B	Select	SMS & Mail +	Enter his/her Mobile N	💄 Remo
JOHN LIM Overseas	SXXXX123C	Select +	SMS & Mail +	Enter his/her Mobile N	2- Remo
TEST	S4910191J	Select 👻	SMS & Mail -	Enter his/her Mobile N	🐣 Remo
JULIE GOH	SXXXX123D	Reason for Remov	al: Living at this address	but not related to my	්ට Und
portant Notes:					
* This is a mandatory field Please ensure that all Far Only Singapore Citizens a income. Family Members who sele correspondence by mail. Overseat This Family Me	I. mily Members (related by blo are eligible for CHAS cards. I ect 'SMS and Mail' as their no mber is known to reside over	od, marriage, and/or legal adopi Non-Singapore Citizen Family M ptification preference agree to be rseas, and will not be issued a C	iion) sharing the same addr embers should still be inclu e contacted and will receive CHAS card.	ess (as shown on the NRIC) are in ded in this application for the calcu notifications at the provided mobil	cluded in this ap lation of househ e number, in ad



#### **B2. Update Household Information**

<u>Steps</u>:

- 1. Check if the displayed information is accurate before submitting application.
- 2. Click the [Submit] button if the displayed information is accurate.

xur last login was on Sunday, 25 August	2019 5:37 PM.			
1. Update House	ehold	2. Application Summary	3. Ad	knowledgement
My Information (Main Ap	oplicant)			
Name:	HENRY L	M		
NRIC:	SXXXX12	3A		
Residential Address:	100 TOWI	N ROAD #41-02 SINGAPOR	E 100100	$\frown$
Mailing Address:	100 TOWI	N ROAD #41-02 SINGAPOR	E 100100	(1)
Notification Preference:	Mail Only			$\mathbf{U}$
Residential Number:	60009000			
Mobile Number:	91119111			
My Family Members' Info	ormation			
You (the Main Applicant) will members will receive a CHAS	be submitting a CHAS application S card.	on behalf of the following Fa	nily Members sharing the same N	RIC address. Eligible
Before submitting this applica their agreement.	ation, please ensure that you have	informed your family membe	rs about your application for CHAS	on their behalf and obtaine
Name	NRIC / Birth Certificate / FIN	Relationship to Me	Notification Preference	Mobile Number
KAREN TAN	SXXXX123B	Child	Mail Only	N/A
JOHN LIM	SXXXX123C	Parent	SMS & Mail	80008000
TEST	S4910191J	Child	Mail Only	N/A
Not in my nousenoid	NRIC / Birth Certificate /			
Name	FIN		Reason for Removal	
JULIE GOH	SXXXX123D	Living at I	his address but not related to my h	ousehold
Important Notae				
Please ensure that all Family	Members (related by blood, marriage, a	ind/or legal adoption) sharing the	same address (as shown on the NRIC	are included in this application
<ul> <li>Only Singapore Citizens are e income.</li> </ul>	eligible for CHAS cards. Non-Singapore	Citizen Family Members should	still be included in this application for th	e calculation of household
<ul> <li>Please note that our officers v</li> <li>Upon successful submission</li> </ul>	will be contacting you to verify any upda of this application, a letter of acknowled	tes to your household composition gement will be sent to the Main A	m. Applicant's residential address (as show	n on his/her NRIC). Eligible
Family Members who have se	elected 'SMS or Mail' as their notification	n preference will also be individu:	ally notified of the CHAS application thro	ugh SMS.
	For further assistance with your appl	ication, please call the CHAS hotline a	t 1800-275-2427 (1800-ASK-CHAS).	



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A. Login with Singpass B. Confirm/Update Household C. Application Pending Assessment D. Application Outcome

#### **B2. Update Household Information**

After clicking the **[Submit]** button, you will encounter a "Terms and Conditions" pop-up window.

- 1. Read and scroll to the end of the "Terms and Conditions", before clicking the checkbox to confirm that you agree with terms.
- 2. Click the checkbox to confirm that you have informed your household members about their application to proceed.
- 3. Click the **[Proceed]** button to complete your application.

Consent / Declaration by Main Applicant on Behalf of Family	×
Consent / Declaration	
Definitions	
<ol> <li>Throughout this form, the words and expressions below shall have the meanings hereby ascribed to them.</li> </ol>	
2.1 "Cooperating Parties" shall refer to the Government of the Republic of Singapore (the "Government"), and such statutory boards and organisations as approved by the Government that are involved in or assisting in the provision and delivery of the Services and Schemes.	
2.2 "Family Member" means a person related to the Main Applicant by blood, marriage and/or legal adoption.	
2.2 "Dereonal Information" means an individual's norsenal data (e.g. name NDIC No	
□ I confirm that I understand and agree to all the provisions in this application.	
I confirm that I have informed all Family Members about this CHAS application that I have made on their behalf, and am aware that they will be informed by text message and/or hardcopy letter about this application.	
Once you submit this application, you will not be allowed to re-submit another CHAS application while this application is being processed, and for four weeks after the outcome is available. You may contact the CHAS hotline at 1800-275-2427 (1800-ASK-CHAS) if you need to make any changes.	
Cancel Proceed	>



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- A. Login with B. Singpass
  - B. Confirm/Update C Household
    - C. Application Pending Assessment

D. Application Outcome

#### **B2. Update Household Information**

You will be directed to an acknowledgement page once the application has been successfully submitted.

- 1. You will receive a message indicating that the CHAS application has been successfully submitted.
- 2. You may proceed to print the acknowledgement page or log out from the system.

Application for CHAS / Hig	her Healthcare Subsidies		Welcome, HENRY LIM!	Logout
'our last login was on Sunday, 25 Augus	t 2019 5:42 PM.			(2)
1. Update Hous	sehold	2. Application Summary	3. Acknowledgement	
You have successfully submittee from verification of your househo	I a CHAS application on behalf of old composition.	your he 1 ton 25/08/2019 at 5:56 PM. Ye	ou will be notified of the application outcome within 15 worki	ng days
Reference Number:	U-2019-08-25-00	000019		
Application Status:	Pending Assessn	nent		
	Name		NRIC / Birth Certificate / FIN	
	HENRY LIM		SXXXX123A	
	KAREN TAN		SXXXX123B	
	JOHN LIM		SXXXX123C	
	TEST		SXXXX191J	
	For further assistance with you	r application, please call the CHAS hotline at 18	00-275-2427 (1800-ASK-CHAS).	



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Singpass Household Assessment Outcome	A. Login with	B. Confirm/Update	C. Application Pending	D. Application
	Singpass	Household	Assessment	Outcome

#### **C.** Application Pending Assessment

You may check your application status by logging in to the CHAS e-Service. Please see section A on page 1 for steps on how to login with your Singpass.

You will not be able to submit a new CHAS online application while your application is currently being assessed.

- 1. Your CHAS application status will be displayed here.
- 2. You may proceed to print this page or log out from the system.

pplication for CHAS / High	er Healthcare Subsidies	Welcome, HENRY LIM!	Logo	
vur last login was on Sunday, 25 August	2019 5:54 PM.		(2	
CHAS Application Pending Ass A CHAS application has been sut household composition.	essment omitted by HENRY LIM on 25/08/1056 PM. You will be	notified of the application outcome within 15 working days from verification o	of your	
Reference Number:	U-2019-08-25-00000019			
Application Status:	Pending Assessment			
	Name	NRIC / Birth Certificate / FIN		
	HENRY LIM	SXXXX123A		
	TEST	SXXXX191J		
	KAREN TAN	SXXXX123B		
JOHN LIM		SXXXX123C		
	For further assistance with your application, please call the CF	AS hotiine at 1800-275-2427 (1800-ASK-CHAS).		



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A. Login with	B. Confirm/Update	C. Application Pending	D. Application
Singpass	Household	Assessment	Outcome
Oligpass	riouserioiu	Assessment	Outcome

#### **D.** Application Outcome

You may view your household's application outcome via the CHAS e-Service when it is available. You can access the outcome page for 4 weeks after your CHAS outcome is available.

- 1. The application outcome status for each of your household members will be displayed here.
- 2. You may proceed to print this page or log out from the system.

Application Outcome			
Your household's CHAS application has approval.	been approved. Eligible family	members will receive their CHAS Welcome Pac	kage by mail within 10 working days from the date of
Main Applicant: HENRY LIM			
Application Status: Approved (GREEN)			(1)
Approval Date:	22 Aug 2019		$\bigcirc$
Name		NRIC / Birth Certificate / FIN	Status
HENRY LIM		SXXXX123A	Rejected (Citizenship)
JOHN LIM		SXXXX123C	Approved (GREEN)
NAME S9100006I		SXXXX006I	Not Applicable (Overseas)
JULIE GOH		SXXXX123D	Not Applicable (Overseas)
KAREN TAN		SXXXX123B	Approved (GREEN)
NAME S9100007G		SXXXX007G	Approved (ORANGE)
NAME S9100008E		SXXXX008E	Approved (ORANGE)
For fu	urther assistance with your appl	cation, please call the CHAS hotline at 1800-275-2	2427 (1800-ASK-CHAS).



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# For assistance, please call CHAS hotline at **1800-275-2427** (1800-ASK-CHAS)

Monday to Friday from 8.30am – 6.00pm (excluding Public Holidays)